

PTP TELETOTE RULES

1.0 Interpretation

In these rules, the following words shall have the following meaning:

1.1 **Account** means the Account of a Client in accordance with the Account Betting Rules of the People's Turf PLC Ltd. An account must be in the name of one person only. Joint account holders are not allowed.

1.2 **Account Supervisor:** the person who shall manage the Teletote;

1.3 **Customer:** a Teletote Account holder;

1.4 **Teletote:** system of placing bets or stake by telephone;

1.5 **SMS Betting:** system of placing bets or stake by SMS.

2.0 Opening An Account

2.1 An account can only be opened in the proper name of individuals.

2.2 An account is opened when:

- (a) a person has filled in the Teletote application form;
- (b) a person has deposited a minimum of Rs.5 with the Account Supervisor; and
- (c) the Account Supervisor accepts the application and issues the customer with an *Account Number* and his *Pin Code*.

2.3 Every application form must provide the following details in respect of the applicant:

- a) Name
- b) Residential address
- c) Mobile number
- d) Identity Card Number

3.0 Deposit of Money on Account

- 3.1 Client can deposit money on their account either by
- (i) coming to any regional outlet or
 - (ii) (through online banking services (such as Internet Banking, Juice, among others)
- 3.2 For any deposit on account through online services, the client will need to specify their Client Number as reference, in order for our Agent to credit their account respectively.

4.0 Withdrawal of Money from Account

- 4.1 **Client** can withdraw money from their account either by
- (i) coming to any regional outlet or
 - (ii) making a request to the customer service to credit their bank account accordingly
- 4.2 For any withdrawal at our regional outlet, the client will need to present a valid National Identity Card or Passport as proof of ownership of the account.

5.0 Placing bets (By SMS)

- 5.1 Client can place their bet with their registered phone number at any moment
- 5.2 All transactions done from the client registered phone will be recorded in the client account's statement.
- 5.3 Customer services can be sought for any request in terms of betting history, winning history and all monetary transactions done on the client's account (being Deposit and Withdrawal)
- 5.4 **Procedure to place bet:**
Amount_RaceNumber_HorseNumber send on 8844
Eg. 100r1h5 on 8844 (being client betting Rs 100 on Race 1, Horse Number 5 as Win
- 5.5 Once the bets have been sent and successfully received on the company's betting server, the client will receive an automatic confirmation message validating his bets. This message will be used as proof of betting (Digital Receipt by Message)
- 5.6 For winning bets, the client's account will be automatically credited by the wining amount.

6.0 Placing bets (By Phone)

- 6.1 Client can place their bet with any telephone being Fixed Line or Mobile phone
- 6.2 All betting transactions done will be taken by an authorised **Telephone Betting Operator**, and recorded on the client's account.
- 6.3 Customer services can be sought for any request in terms of betting history, winning history and all monetary transactions done on the client's account (being Deposit and Withdrawal)
- 6.4 **Procedure to place bet:**
- 6.4.1 Client calls our customer service on 260-4710
- 6.4.2 Client gives their **Account Number** and **PIN Code**
- 6.4.3 Once, access granted on the client's account, the Telephone Betting Operator will process by:
- Giving the actual Balance on the client's account
 - Take bets of client
 - Confirm the client of client
 - Give the remaining Balance after bets taken
 - E.g., Client willing to bet Rs 100 on Horse 5 in Race 1
 - The Telephone Betting Operator will repeat the betting transaction of the client, and the latter will need to confirm by saying the word **"Confirmed"**
- 6.4.4 The only validation of bets will be done by voice and recorded by the company's telephone system as proof of betting.
- 6.4.5 For winning bets, the client's account will be automatically credited by the winning amount.

7.0 Totalisator

- 7.1 Dividends are credited directly to the customer's account as soon as possible after the race results have been declared official by the Horse Racing Division.
- 7.2 Refunds on scratchings are credited to the accounts as soon as possible after the race results have been declared official by Horse Racing Division.

8.0 Agency

By opening an account, a customer undertakes to give the implied authorization to the Account Supervisor and/or any officer to deal with his account funds in accordance with his instructions given either in writing, or verbally by telephone.

9.0 Rules of Betting

All telephonic and SMS bets are made subject to the rules contained herein and in accordance with the existing Totalisator Rules and Regulations.

10.0 Discretion to Alter the Teletote Rules and Regulations

- 10.1 **People's Turf PLC Ltd** reserves the discretionary right to change, vary or otherwise alter the present rules and regulations by giving sufficient notice subject to the approval of the Gambling Regulatory Authority Board.
- 10.2 No complaints, queries or actions shall lie against **People's Turf PLC Ltd** for any alteration or change brought to the PTP Teletote & SMS Betting Rules and Regulations in accordance with the provisions set out in this paragraph 13.1
- 10.3 As Stipulated in the PTP Tote Rules, all scratched horses for the Place Accumulator, Pick-4, Pick-5, Pick-6, Pick-7 and Pick-8 pools shall be replaced automatically by the Tote favourite whereas all scratched horses for the other pools shall be refunded after the official results. As for the "Multiple" bet, it continues as if that leg had not been selected and any reinvestments from the previous leg, or legs, shall be carried forward to the next selected leg(s) if any remain. For a single leg bet or the terminating leg of an "Multiple" bet, the amount due for investment in that leg, shall be paid as a dividend. Please refer to PTP Tote Rules regarding scratchings.